# FORM A-1 DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND TARGETS

LWD NAME: TALAVERA WATER DISTRICT

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Major Final Outputs/ Responsible Bureaus	Performance Indicator 1	FY 2015 TARGET for Performance Indicator	FY 2015 ACCOMPLISHMENT for Performance Indicator	Performance Indicator 2	FY 2015 TARGET for Performance Indicator 2		Performance Indicator n	FY 2015 TARGET for Performance Indicator n	FY 2015 ACCOMPLISHMENT for Performance Indicator n	Remarks
A. WATER FACILI		NAGEMENT			I marcator 2	- Marcator 2	1 marcator n	indicator ii	mulcator ii	Kemarks
Commercial Division	Percentage of barangay with access to potable water									Initial design of TWD water supply system covers 8 barangays only. Total Brgys. In the
	against the total number of barangays within the coverage of TWD	53 Barangays with access to potable water	53 barangays with access to potable water							Municipality of Talavera - 53.
Name										Total Brgy. Served by TWD - 53
Maintenance Division				Percentage of Brgy Covered served	100%	100%	No of Barangay	53	53	Total Brgy. Served by LGU managed BAWASA - 0
Production Division				Percentage of household connections received 24/7 supply of water	7,382 household connections receiving 24/7 supply of water	7,436 household connections receiving 24/7 supply of water	Source capacity of TWD to meet demands for 24/7 supply of water	3:1	3.5:1	
B. WATER DISTRI	BUTION SERVIC	E MANAGEMENT								
Production Division	Percentage of unbilled water to water	20%	19%	Average Deviation from PNSDW(Chlorine Residual Requirements)	0.30 ppm	0.30 ppm	Average response time to restore service when there are	Not more than 2		Actual Chlorine Residual - 0.3 to 0.4 ppm.
Maintenance Division	production						interruptions based on the citizen's charter of LWD proposed for approval by CSC hours response time to restore service.	hours response time to restore	Not more than 2	
Commercial Division										

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#### LWD NAME: TALAVERA WATER DISTRICT

Major Final Outputs/ Responsible Bureaus C. SUPPORT TO C	Indicator 1	Performance Indicator 1	FY 2015 ACCOMPLISHMENT for Performance Indicator 1	Performance Indicator 2	FY 2015 TARGET for Performance Indicator 2	FY 2015 ACCOMPLISHMENT for Performance Indicator 2	Performance Indicator n	FY 2015 TARGET for Performance Indicator n	FY 2015 ACCOMPLISHMENT for Performance Indicator n	Remarks
Administrative Division  Commercial Division	Staff Productivity Index	1:205	1:331	Reasonableness/ Affordability of water rates to consumers with access connections. Water Rate must not exceed 5% of LIG	2% of LIG P180.00	2% of LIG P180.00	Customer Satisfaction - Percentage of customer	3,600 customer	3,613 customer complaints acted	
Maintenance Division  Production Division							complaints acted upon against received complaints	complaints	upon	

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### LWD NAME: TALAVERA WATER DISTRICT

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Major Final Outputs/ Responsible Bureaus	Indicator 1	A STANDARD CONTRACTOR AND A STANDARD CONTRAC	FY 2015 ACCOMPLISHMENT for Performance Indicator 1	Performance Indicator 2	FY 2015 TARGET for Performance Indicator 2	147 0 110	Performance Indicator n	FY 2015 TARGET for Performance Indicator n	FY 2015 ACCOMPLISHMENT for Performance Indicator n	Remarks
Commercial Division	Financial Viability and	Collection Ratio = 98%	Collection Ratio = 90%	Compliance with	Financial Statements	Ageing of Cash Advance	Compliance with	Monthly Data Sheet, Financial Statements	Monthly Data Sheet,	
Finance Division	LWD Operations	Operating Ratio = ./5 Current Ratio = 1.5	Operating Ratio = .73 Current Ratio =1.91	requirements in accordance with content and period of	should be submitted on or beforeFebruary 14,2016. Ageing	18, 2014 Financial Statements submitted to COA on January 27, 2015	requirements in accordance to content and period of submission	submitted on or before 15th day of the month.	Financial Statements submitted on or before 15th day of the month.	
				submission	of Cash Advance Should be submitted on or before January 15, 2016			District budget submitted every 2 <sup>nd</sup> auarter	Approved Water District budget submitted 2 <sup>nd</sup> quarter Annual Report (Annual	
								Submitted every 3r <sup>d</sup> quarter.	Financial Statements) Submitted on January 28, 2015.	
Production Division								Report submitted every 3 <sup>rd</sup> quarter of	Physical/Chemical Report submitted January 28, 2015 month	Physical/ Chemical Analysis conducted December 2014.

Prepared by:

LEONILA S DE ESUS
Senior Industrial Relations Management Officer A

LEANDRO JUN C LACSAMANA General Manager