

2016 APPROVED BUDGET AND MFO TARGETS

LWD NAME: TALAVERA WATER DISTRICT

MFOs and PERFORMANCE INDICATORS (1)		FY 2015 ACTUAL ACCOMPLISHMENT (2)	FY 2016 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)
A. Water Facility Service Management				
2016 Budget:				
PI 1 (Quantity) <i>Access to potable water</i>	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	53 barangays	53 barangays	Commercial Division Maintenance Division
PI 2 (Quality) <i>Reliability of service</i>	Percentage of household connections receiving 24/7 supply of water	7,345 household connections receiving 24/7 supply of water	8,145 household connections receiving 24/7 supply of water	Production Division
PI 3 (Timeliness) <i>Adequacy</i>	Source Capacity of LWD to meet demands for 24/7 supply of water	2:1	3:1	Production Division
B. Water Distribution Service Management				
2016 Budget:				
PI 1 (Quantity) <i>NRW</i>	Percentage of unbilled water to water production	20.00%	19%	Production Division Maintenance Division
PI 2 (Quality) <i>Potability</i>	Average deviation from PNSDW (chlorine residual requirements from January 1 to December 31)	0.30 ppm	0.30 ppm	Production Division
PI 3 (Timeliness) <i>Adequacy/ reliability of service</i>	Average Response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Not more than two hours	Not more than two hours	Commercial Division Maintenance Division Production Division

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Support to Operation (STO)				
2016 Budget:				
PI 1	Staff Productivity Index	1:257	1:205	Administrative Division
PI 2 <i>affordability</i>	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1 st 10 cu.m. must not exceed 5% of the average income of LIG. 5% of LIG = P450.00 per month	Minimum Charge (10 cu.m.) - P180.00 2% of LIG	Minimum Charge (10 cu.m.) - P180.00 2% of LIG	Administrative Division Commercial Division
PI 3 (Timeliness) <i>Adequacy</i>	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	3,617 customer complaints acted upon against 3,437 received complaints	3,900 customer complaints	Commercial Division Maintenance Division Production Division

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General Administration and Support Services (GASS)				
2016 Budget:				
PI 1	Financial viability and sustainability of LWD operations (Collection Ratio, Current Ratio)	Coll. Ratio – 90% Operating Ratio – .73 Current Ratio – 1.91	Collection Ratio – 96% Operating Ratio – .80 Current Ratio – 1.50	Commercial Division Administrative Division Finance Division
PI 2	a. Compliance with COA reporting requirements in accordance with content and period of submission.	Financial Statements submitted January 27, 2016 Ageing of Cash Advance submitted January 27, 2016	Submit Financial Statements on or before February 14, 2017 and Ageing of Cash Advance on or before January 15, 2017	Administrative and Finance Division
	b. Compliance with LWUA reporting requirements in accordance to content and period of submission.	Complied – Monthly Data Sheet, Financial Statements, Microbiological/Chlorine Residual Report submitted on or before 15th day of the month. Physical/Chemical Report submitted Jan. 28, 2016 Approved Water District budget submitted 2 nd quarter Annual Report Submitted January 28, 2016	Monthly Data Sheet, Financial Statements, Microbiological/Chlorine Residual Report submitted on or before 15th day of the month. Physical/Chemical Report submitted every 3 rd quarter of the month Approved Water District budget submitted within the first quarter of the reference year. Annual Report Submitted every 2 nd quarter of the following year.	Administrative and Finance Division Production Division Administrative Division

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